



TOK TRANSIT

Position: TRANSIT OPERATOR

The facility is located in Richmond Hill.

Job Description: Operate VIVA Transit buses in York Region

In addition to ensuring that customers are treated with courtesy, dignity and respect, operators must ensure transit vehicles run safely, efficiently and on time.

Qualifications:

- High school diploma or equivalent
- Possess a valid BZ driver's licence
- Completed Employment Application form
- Demonstrated skills dealing with the public in a position that requires excellence in problem-solving and conflict resolution
- A demonstrated driving record indicating safe and responsible vehicle operation
- Provide a recent Driver Abstract and background check (must meet conditions)
- Ability to meet physical demands of the job, such as sitting for prolonged periods of time, using extremity motions, such as reaching, gripping, push/pull of steering wheel, twisting and turning of neck, sensory/perceptual demands along with good concentration, ability to properly secure mobility devices, etc.
- Allow for a pre-employment and random Drug and Alcohol Test
- Must not have any criminal convictions
- Available to work flexible hours and shifts, seven days a week including weekends and statutory holidays

Job Responsibilities:

- Transport passengers safely according to VIVA's routes and time schedules
- Operate assigned Transit vehicles in a safe manner in high-density traffic and in all weather conditions
- Effectively resolve any passenger disputes
- Provide information and assist passengers in a courteous manner
- Maintain orderliness on the vehicle by dealing with individual riders, as well as disruptive groups
- Advise the Control Centre of off-schedule, vehicle maintenance issues, and of vehicle or passenger emergencies
- Fill out required accident and/or other reports as required related to any incidences occurring during the shift
- Provide assistance to passengers with language barriers, accessibility needs and deal with passengers' challenging temperaments

Tokmakjian Group

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